



Optimise your Operations with our Linen, Towel & Textile Management Programme



ABOUT OUR PROGRAMME



After a decade in the Hospitality Industry and collaborating with approximately 300 hotels nationwide, inclusive of groups, I have identified a significant gap in training.

Our training programme ensures smooth operations by equipping all staff with the skills to minimise downtime, and absences. Tailored for management, operations managers, executive housekeepers and housekeeping staff.

It offers essential insights for a unified approach to Textile /Product Management.





PROFESSIONAL EXPERIENCE, KEY SKILLS AND ACHIEVEMENTS



- Successfully trained staff members in proper linen and towel management, resulting in increase in guest satisfaction scores.
- Designed and presented mock-up rooms that led to new and existing client contracts, generating an addition in revenue and aesthetics.
- Implemented a new inventory management system that reduced linen and towel waste.
- Streamlined the procurement process, reducing costs and improving the quality of products sourced for hotel rooms.
- Conducted room audits that provided clients with actionable insights, resulting in improvement in budgeting accuracy and increase in sustainability efforts.
- Achieved significant budget savings for clients through optimized ordering practices, reducing unnecessary expenditures.
- Successfully introduced new products that enhanced durability, aesthetics, and budgetary efficiency, leading to an improvement in overall guest satisfaction.

TRAINING PROGRAMME OVERVIEW



What you will gain:

- **Cost Savings:** Learn strategies to reduce waste, extend product lifespan, and optimize your laundry processes.
- **Improved Productivity:** Discover how to streamline workflows, manage inventory efficiently, and minimize operational downtime.
- **Comprehensive Product Knowledge:** Equip your staff with the expertise they need to handle linens and textiles with care, ensuring quality and longevity.

Curriculum Highlights:

- Full understanding of product types and quality standards.
- Master inventory control and make informed decisions on supplier selection.
- Learn the entire ordering process, from sourcing to delivery.
- Improve communication and problem-solving skills for efficient team collaboration.
- Adopt sustainable practices that benefit your business and the environment.



CONTACT DETAILS

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**Get in touch to schedule quick 20 min chat
so we can show you how to boost
productivity and effectiveness!**

**Transform your Textile/Product Management and elevate your
operations.**

Maximise your savings, productivity and sustainability.